Lozier+CASI Technical Services

About Us

Lozier Corporation and Cornerstone Automation Systems, LLC (CASI) have combined resources to form the largest team effort in retail automation. Lozier Corporation, a leading manufacturer of store fixtures, has been a key supplier and developmental partner in existing, new, and emerging retail markets since 1956. With over 4.3 million square feet of manufacturing and distribution space plus global sourcing, Lozier's capacity is unmatched with the ability to produce high-volume orders for retailers with a significant number of stores.

Cornerstone Automation Systems, LLC (CASI) designs, manufactures installs and services state-of-the-art turnkey automation systems for retail and e-commerce. CASI's overall objective is to provide the right balance of high-tech automation and necessary human operations to maximize accuracy, efficiency, and profitability. Because of CASI's unique approach and superior technology, the biggest names in order fulfillment continue to request our services.

Lozier+CASI completes over 450 field projects per year and thousands of remote service calls. We have 24/7/365 hot lines available to answer technical questions and solve service issues remotely, and dispatch field Tech Support when site visits are required. We find that 70-80% of all service calls can be resolved remotely.

We currently have nineteen employees, six of which are dedicated to two major accounts, plus 60+ authorized contractors located throughout the United States.

Major Service Customers

Walmart	California Department of Corrections Pharmacy (CDCR)
Burlington	Veterans Administration Pharmacy Dispensary (VA)
NAPA Auto Parts	Ace Hardware
Associated Grocers	True Value Hardware
Vetsource	Best Buy
Herbal Life	Med Line
Lloyds/McKesson (UK)	General Dynamics

Tech Service Leadership Team

Matt Ramon – *V.P. of Operations (CASI)*
David Morrison – *Customer Service & Support Manager (CASI)*
Wes Hammer – *Customer Service Manager (CASI)*
Don Miller – *Installation Services Supervisor (Lozier)*